

From: [BDC Lgoima](#)
To: [REDACTED]
Subject: Official Information Request re BDC Level of Service during Lockdown Levels Ref: OIA 054/21
Date: Monday, 4 October 2021 3:59:00 pm
Attachments: [image006.png](#)

Dear [REDACTED]

We refer to your official information request dated 6 September 2021 for information re BDC level of service during lockdown levels.

The information you have requested is marked below in red:

Could you please tell me what level of service Buller District Council is providing during lockdown alert levels?

Buller District Council has operational components that are deemed to be essential services during Alert Levels. The below link will provide you the information on how Council operated during Alert Level 3 & 4.

<https://bullerdc.govt.nz/district-council/publications/covid-response-plan/>

Also noting that the Emergency Operations Centre (EOC) was stood up due to the unique situation that the district faced with the July Flood Event. This was to support the welfare need of the community during Alert Level 4. There were 13 staff that worked from the EOC or Brougham House (council building) in a well-managed bubble situation to support this.

Are staff working from home?

Staff who are able to work from home do so under Alert Level 3 & 4, and only to return to the office at Alert Level 2. Some customer facing staff (library, theatre and airport) are unable to work from home in their business as usual positions and Council seek redeployment of these staff members during Alert Level 3 & 4.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact the Buller District Council by return email to lgoima@bdc.govt.nz.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly at <https://bullerdc.govt.nz/district-council/your-council/request-for-official-information/responses-to-lgoima-requests/> with your personal information removed.

Kind regards

Rachel Townrow | Deputy Chief Executive Officer
DDI 03 788 9688 | Mobile 027 298 7594 | Email Rachel.Townrow@bdc.govt.nz

Buller District Council | Phone 0800 807 239 | bullerdc.govt.nz
PO Box 21 | Westport 7866

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