From: BDC Lgoima

To:

Subject: Official information request for Procurement Policy Rationale Documents Ref: OIA 021/25

**Date:** Friday, 14 February 2025 10:06:03 am

Attachments: Report - Analyse reach and equity of print media across the Buller District Redacted.pdf

Dear

We refer to your email request to Simon Pickford dated 12 February 2025 relating to the BDC procurement policy.

You requested the documents pertaining to the requirements for Rule 12.3 in the procurement policy.

Part of the information you have requested is attached, however, some of this information is redacted, namely financial quotes, or not provided (Simpson Grierson legal advice). We are required to refuse this information under sections 7 (2) (b) (ii) and 7 (2) (g) of the Local Government Official Information and Meetings Act, to prejudice commercial position of supplier or maintain legal professional privilege.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at <a href="https://www.ombudsman.parliament.nz">www.ombudsman.parliament.nz</a> or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact the Buller District Council by return email to <a href="mailto:lgoima@bdc.govt.nz">lgoima@bdc.govt.nz</a>.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request may be published at <a href="https://bullerdc.govt.nz/district-council/your-council/request-for-official-information/responses-to-lgoima-requests/">https://bullerdc.govt.nz/district-council/your-council/request-for-official-information/responses-to-lgoima-requests/</a> with your personal information removed.

Kind regards

#### **LGOIMA Team**

Buller District Council | Phone 0800 807 239 | <u>bullerdc.govt.nz</u> PO Box 21 | Westport 7866

Community Driven | One Team | Future Focused | Integrity | We Care

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## Analysing reach and equity of print media across the Buller District

To:
From:

Meeting Date: Monday 7 October 2024

#### 1.0 EXECUTIVE SUMMARY

This report reviews the Buller District Council's current print media advertising and information dissemination practices. Three options are presented to improve Council's communications reach and effectiveness, with a focus on more equitable access across the district.

The recommended option consolidates all Council advertising and information into a one- to two-page monthly spread in the West Coast Messenger, amalgamating the Connect newsletter. This approach offers significantly more equity, potential cost savings, and timely communication, reaching a larger audience at no cost to residents.

Should this option be adopted, the following steps will include developing a communication plan, designing the template for the spread, coordinating with departments, and maintaining use of the Westport News for statutory emergency notices. No consultation with the community or stakeholders is necessary, as this is an operational decision.

#### 2.0 RECOMMENDATIONS

It is recommended that the Senior Leadership Team (SLT) endorse option three outlined in this report, which balances cost-effectiveness with equitable media reach across the Buller District. Furthermore, SLT is requested to approve the implementation of the chosen strategy and ensure the necessary resources and support are allocated to facilitate its successful execution. Regular reviews and reporting on the effectiveness of this strategy will also be conducted to ensure alignment with our communication goals.

#### 3.0 BACKGROUND

This report evaluates the reach and effectiveness of print media across the Buller District, focusing on the balance between paid and free media channels for our community. Our current advertising strategy spans paid print media, and the distribution of a council-produced newsletter delivered directly to residents alongside the use of community newsletters. As part of our ongoing efforts to ensure equitable communication and cost-efficiency, this report analyses current expenditures across these channels and assesses their effectiveness in reaching the target audience.

The objective is to identify opportunities to enhance communication equity across the district while minimising costs. Various options will be considered, including paid versus free print media for the consumer and the reach and impact of our own newsletter. A preferred option to improve communication outcomes while maintaining or reducing expenditure will be recommended.



#### 4.0 DISCUSSION

#### 4.1 Media print reach coverage

This table outlines the print publications' geographical reach and distribution channels across the Buller District. It highlights the areas each publication covers, the methods of delivery, associated costs, and the estimated reach, providing an overview of the accessibility of these media outlets for residents.

Publication	Areas covered	Outlets	Cost	Total Reach
Westport News	All of Buller	Delivery Supermarkets Petrol stations Dairies	\$1.60 \$1.10 (home delivery)	Approx. 3500 (includes digital)
Greymouth Star	Reefton	Delivery Supermarkets Petrol Stations Dairies	\$1.80	170
Messenger	All of Buller	See attached *	Free	4540 *
Clarion	Reefton	Local Delivery Info centre	50c	Local
Chronicle	Karamea	Local Delivery Info centre	Free	Local
Maruia School Newsletter	Maruia	Parents	Free	Local
Buller Bay Bulletin	Northern Buller	Local Delivery	Free	Local
Connect	All Buller	Local Delivery Various outlets	Free	4700

### 4.2 Media print advertising costs

This table compares advertising costs across various print media used by the Council. It details the different publications, the type of advertisements placed, the associated costs based on size, the total expenditure for the 2023/2024 period, and the number of ads placed, offering a financial breakdown of print media expenses.

				C-+ 22/24	No of ode
Publication	Туре	Cost (Range)	Size	Cost 23/24	No of ads
Westport News	Advertisements		S/M/L	313	155
Westport News	Auvertisements	CONTRACTOR AND ADDRESS OF THE PARTY OF THE P			



Greymouth Star	Advertisement	S/M/L	3	}	
Messenger	-	-	I -		
Clarion	Advertisements	Q page	6	62	
	Information ads	A4 page			
Chronicle	Information ads	A4 page	4	1	
Maruia School NL	Information ads	A4 page	1	.0	
Buller Bay Bulletin	Information ads	A4	2	2	
		Total			

		pages Total	
Connect	Information newsletter	8 A4	3 per year

#### 4.3 Current budget challenges

A key issue facing the Buller District Council (BDC) is the fragmented approach to advertising and information dissemination costs. While the Communications team is responsible for coordinating, developing and managing the placement of advertisements and public information, the budget for these activities often comes from individual departments or specific project budgets rather than being centralised. The Communications team holds a relatively small budget of for general advertising and for the "Connect" newsletter. However, as an organisation, including activities such as Master Planning, BDC spends significantly more on advertising and public information than these figures suggest, creating potential challenges in cost tracking and budget optimisation.

#### 5.0 OPTIONS

#### 5.1 Option 1: Do nothing (Status Quo)

In this option, the Council would continue its current advertising and information dissemination approach. The Communications team would remain responsible for coordinating the placement of advertisements, while individual departments or specific project budgets would sometimes continue to absorb the costs.

#### Advantages:

- Familiarity: The public is accustomed to finding Council information in the Westport News, as it has been a long-established communication channel.
- No additional changes required: Continuing with the current process avoids any immediate disruption to how information is shared.

#### Disadvantages:

- Limited reach: Even though the Westport News covers all of Buller, residents in the Reefton area predominantly purchases the Grey Star, which we do not advertise in.
- Cost to the public: Residents must purchase the newspaper to access Council information, which may create barriers for those unable or unwilling to pay.
- Minimal budget flexibility: The Communications team operates with a small budget, restricting opportunities for broader or more innovative outreach efforts.



#### 5.2 Option 2: Move advertising to the West Coast Messenger

In this option, Council would shift its advertising to the Messenger, a free publication with the largest distribution across the Buller District. The Messenger is widely available at various outlets, including Reefton, making it more equitable and accessible for residents. The monthly Connect newsletter would continue to be published and distributed with BDC branding. We would still use local newsletters for targeted information to specific communities

#### Advantages:

- **Greater equity and reach:** The Messenger is free and has a larger distribution across Buller, ensuring broader access to Council information without financial barriers for the public.
- Accessibility: The Messenger is available at numerous outlets, offering residents various
  convenient pickup points, including those in Reefton. It also has a free delivery reach as per
  attached breakdown sheet.
- Brand recognition: The Connect newsletter, which remains BDC-branded, ensures people recognise and trust the source of information.

#### Disadvantages:

- Advertisements may get lost: Due to the high volume of ads in Messenger, Council
  advertisements may need help to stand out, and residents may not be used to looking there
  for official updates.
- Limited Connect frequency: Due to budget constraints, Connect is only published every 3-4
  months, making some information outdated by the time it reaches the public.
- **Time-consuming for staff:** Due to the size of the Connect newsletter, coordinating the publication is resource-intensive for staff, stretching existing capacity.

### 5.3 Option 3: Move to a monthly spread in the messenger - Preferred option

Under this option, all Buller District Council meeting advertising, information advertising and Connect would be consolidated into a one- to two-page monthly spread in the Messenger with specific BDC designed branding. The brand name 'Connect' would continue, ensuring brand consistency while enhancing communication efforts. The Messenger is widely available at various locations and outlets, including Reefton, making it more equitable and accessible for residents. We would still use local newsletters for targeted information to specific communities.

#### Advantages:

- **Cost savings:** Centralising all advertising has the potential to reduce overall costs by leveraging departmental advertising into a single, coordinated effort.
- Timely and relevant information: Publishing monthly ensures that information remains current, providing a more consistent flow of communication and allowing the Council to highlight relevant news and announcements.
- Increased message scope: This option offers departments greater flexibility in disseminating their information, allowing for a wider range of topics and updates to be shared with the community on a regular basis.



• Equity and reach: As with option 2 (5.2), the Messenger's extensive distribution ensures that Council messaging is more accessible to the entire Buller District, supporting equitable access to information.

#### Disadvantages:

- Building community awareness: It will take time for the community to recognise this new
  method as the primary source of Council updates. However, a well-executed communications
  plan can help mitigate this challenge.
- Not suitable for urgent notices: To meet statutory obligations for emergency notices, the Westport News will be used to meet regulatory requirements and ensure timely communication.
- No home delivery north of Waimangaroa: The Messenger is not delivered to houses north of Waimangaroa, unlike Connect, which goes to every household in the district. To mitigate this, information relevant to that area would be advertised in the Buller Bay Bulletin and Karamea Chronicle as well as marketing were Council news could be found.

#### 6.0 Next steps

#### If Option 3 is adopted, the following steps will be undertaken:

- Develop a communications plan: A comprehensive plan will be created to launch the new
  monthly spread in Messenger, ensuring the community is aware of this change. This will include
  social media promotion, direct outreach, and leveraging existing channels like the Connect
  newsletter.
- Design the template and framework: The Communications team will create a consistent and visually appealing template for the monthly spread, ensuring it aligns with BDC branding and effectively presents the Council's messages and advertisements.
- Coordination with departments: Begin engaging with Council departments to align their advertising needs with the new monthly spread, ensuring that their information and updates are included promptly and coordinated.
- Implementation timeline: Establish a clear timeline for the first publication of the spread, ensuring the transition is smooth and that the community experiences minimal disruption in receiving Council updates.
- Monitor and review: Implement a system to monitor the reach and effectiveness of the new spread, gathering feedback from the community and departments to refine the approach if necessary.
- Continued support for emergency notices: Maintain use of the Westport News for statutory
  emergency notices and ensure departments are aware of the process for publishing timesensitive information.

#### 7.0 ATTACHMENTS

Attachment 1 - West Coast Messenger reach breakdown.

Attachment 2 - Email Westport news on reach.

Attachment 3 - Simpson Grierson legal advice.



#### 8.0 CONSIDERATIONS

#### 8.1 Communications

See 6.0 Develop a communications plan.

#### 8.2 Strategic impact

This approach aligns with the Council's Long-Term Plan (LTP) and other strategic goals by enhancing equitable access to information across the district. The shift to a free and widely distributed print publication supports the LTP's focus on community engagement and transparency, ensuring that all residents, regardless of location or financial means, can access timely and relevant Council updates. Additionally, the move towards a centralised, consistent communication and engagement strategy aligns with our broader commitment to efficient resource use and improving public trust and involvement in decision-making processes

#### 8.3 Significance assessment

No significant environmental, risk or financial matters are directly associated with this issue beyond the standard cost management considerations within existing budgets.

#### 8.4 Values

This approach aligns with the Buller District Council's values by being **Community Driven**, ensuring equitable access to information across the district, promoting a **One Team** effort by streamlining communication across departments, being **Future Focused** through the use of sustainable, accessible communication methods, upholding **Integrity** by delivering consistent and transparent updates; and demonstrating **We Care** by making information accessible and available to all residents.

#### 8.5 Policy/Legal considerations

Does this carry any legal implications for the Council? If so, what are those implications? If there are no implications, enter "There is no legal context, issue or implication relevant to this decision." Simpson Grierson have advised that using a free weekly newspaper for public notices would satisfy the statutory requirement in the LOCOIMA and LGA Act.

#### 8.6 Tangata whenua considerations

While the decision does not involve a significant decision about ancestral land, a body of water, or other elements of intrinsic value, it does promote greater equity by ensuring that Council information is more accessible to all residents, including Māori communities, through free and widely distributed channels.

#### 8.7 Views of those affected

This decision does not require consultation with the community or stakeholders, as it is an operational decision focused on improving communication processes and print media reach.



#### 8.8 Costs

#### Option 3 is the preferred option

Туре	Option 1	Option 2	Option 3
Advertising			
Connect			
Total			
Additionally	e-page and six two-page :	spreads in the Messenger tters would incur an estim	would be approximately ated cost of

Initial design work for a template

#### 8.9 Benefits

Option 3 provides significant benefits for both the Council and the community. For the Council, it offers a cost-effective and streamlined approach to advertising, allowing for better coordination across departments and ensuring timely communication of important updates. The monthly spread in the Messenger increases the reach and equity of Council information, making it accessible to all residents at no cost. This option ensures more consistent, reliable access to relevant news for the community, fostering better engagement and understanding of Council activities.

# Messenger

The West Coast Messenger is an extremely popular weekly tabloid delivered Coastwide, Karamea to Haast.

Make your advertising dollar go further.

G Gage Runanga RD

The largest regional and district coverage.

# INSERT BREAKDOWN

135

Office folded

#### **GREYMOUTH TOTAL: 6494** DOC 10 Kumara Store 20 **Mainland Distribution Ltd** H Fowlds 25 Kumara Honesty Box Greymouth Suburbs H Fowlds Nelson Creek RD 1 10 Otira Hotel 20 Kumara Town Nelson Creek 215 **Arthurs Pass** 25 Camerons Kumara RD 140 McDonalds 4 Kaiata Dobson Taylorville **Grey Star Counter Grey Hospital** 100 25 Stillwater Lake Brunner Motor Camp 10 Dixon House and Flats 30 Runanga Ahaura Foodmarket 80 **Granger House** 25 Dunollie 4949 Ngahere Garage 5 Mobil 6 Rapahoe Runanga Topshop 10 Challenge Greymouth 10 Blackball Blackball General Store 5 Paroa Foodcentre 50 Kumara Mac's Store Runanga 30 Four Js 6 Mahia Fisher All But 1 Dobson 10 Rapahoe 49 Blackball RD 128 Wrapped Circs 100 Leanne 100

#### **HOKITIKA TOTAL: 3083** 6 Hokitika Townchip **Bruce Bay PDC** 12 **Mainland Distribution Ltd** Helen Fuller Ross 35 Haast PDC 1430 50 Hokitika Surrounds Ross 157 Ross Store 37 Johnston Motors Haast 10 John Clarkson Hari Hari 150 Haast Supermarket 50 Reilly Burden 500 Fox Glacier Community Centre 50 Mail Centre (Sth West) 30 Hoki Town Run 110 Nodz On the Spot 10 Hokitika Guardian Office 100 **Bushmans Centre** 8 Franz Josef Mobil 20 Hoki i-Site 15 Coasters Supermarket 20 Lonely Stag Store Whataroa 30 The Runaway Cafe 6 Four Square Stafford Street 20 Hari Hari Motors 75 **Kaniere Motors** 25 Lake Paringa 7 Kokatahi 120

Town Run

132

BULLER		TOTAL: 4	750		
Mainland Distribution Ltd Westport Suburbs Reefton Murchison	2624 537 210	Carol Higgs RD3 Karamea Maruia Postal Centre A Cunningham Ngakawau Store	175 60 30	Inangahua Junct Gen Store O'Conor Home Westport This That & Lotto Reefton Library Buller Reap	45 40 40 40 20
BP2go Westport Waimangaroa Store	90 70	Charleston Ikamatua Store M Fisher Reefton Delivery	40 60 130	Dennis Bookshop Millhouse Dairy	25 30
Seddonville Hotel Karamea 4 Square	20 80	Reefton Service Centre RD1 & 2 Wrapped throw outs	36 340	New World Westport	20
Karamea Info Centre	5	Roger McKay Postie	3	TOTAL: 14,327	

30